

TherapyWorks Games

You are just a few short steps away from accessing your **Alert Bingo** or **Alert: Go Fish!**

To keep your engine from going into high, we highly recommend following these steps. Not following the steps can lead you down a detour and straight for a dead end.

Step 1: BEFORE you click on the link you received, open Internet Explorer, (or similar browser program).

Step 2: Go to File > Options > Pop-up Blocker > Click Turn Pop-up Blocker off

Special Note: your school, hospital, or IT folks may have your Internet protected. If you do not see a window with the game cards, look just under your web address bar and see if there is a second message that says "pop-ups blocked." If so, click, "accept."

Step 3: With your pop-up blocker turned off, now you are ready to access your email. Click on the link you received to access your game.

Step 4: The link will take you to our webpage and ask you to "click to activate."

Step 5: Next, you will see one white window in the middle of your screen letting you know the game cards are on their way. You should also see a BLANK WHITE window that will appear.

DETOUR: Verify your pop-up prevention tools are disabled and try again. If you still have trouble, check if your Anti-virus software or other internal settings are preventing you from printing the games.

Stop Light: The window will remain white (and likely say "done" in the lower left) until the game has downloaded. Here's where you may want to grab a fidget as this can take a few minutes or 30-minutes depending on you computer.

Don't see a blank white window.... you may not have disabled your pop-up blocker, you may have Anti-virus software or your internal settings are blocking the cards from appearing.

Step 6: Once you see the first sheet of cards appear, RIGHT click INSIDE the window with the cards. Then select "print."

You will not be able to print using the printer icon or print option from your browser. Hopefully, you now have the game in your hand. Enjoy!

If you have any trouble printing the game, please email games@AlertProgram.com.